



After-action review

Four questions, within 48 hours, no blame



EM Orbit

Everyone who was there, no ranks, twenty minutes. Record what the group agrees, not who said it.

Event (no patient identifiers)

Date of event

Facilitator

1 · What did we expect to happen?

2 · What actually happened?

3 · Why was there a difference?

4 · What will we do the same, and what will we change?

Actions

Action	Owner	By when	How we will know it worked

